



INTERPERSONAL SKILLS

OEI1 EMOTIONAL INTELLIGENCE

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Emotional intelligence is the ability to understand and manage your own emotions, and those of the people around you. It is about understanding your environment and having a positive influence on others to develop business sustainable success.


This course will provide the tools for a leader to achieve excellence through ideas and principles, introducing approaches to enhance the quality of one's leadership, which will deliver a measurable improvement in how others respond to them. Emotionally intelligent leaders see themselves as a part of a whole, and this course will empower delegates to do this successfully.


SKILLS ATTAINED


- ✓ Understand the new age of industry
- ✓ Understand Emotional intelligence
- ✓ Develop an emotionally intelligent leadership style
- ✓ Apply the concept of workforce intelligence
- ✓ Build empathy
- ✓ Improve self-awareness
- ✓ Build trust


COURSE INFORMATION

 3 Training Days

 Online: £1485 (\$1930)

 At the end of the programme, an achievement certificate will be awarded on the basis of active participation and full time attendance. No examination required.

 13 - 15 Oct 20 (Online)
19 - 21 Jan 21 (Online)

 Companies nominating 3 or more delegates to attend the same programme will enjoy a special discount on the course fees.

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COURSE PROFILE

Emotional Intelligence (EI)

- ✓ Emotional Intelligence: Why EQ can be more important than IQ?
- ✓ Developing the four pillars of Emotional Intelligence
- ✓ Applications and benefits of EI in the business environment
- ✓ How EI can improve bottom line

The Emotionally Intelligent leader

- ✓ Why EI is important in team leadership?
- ✓ Leadership traits & behaviours
- ✓ Emotionally intelligent leadership styles
- ✓ Leadership in the fourth industrial revolution
- ✓ Leading across the generations
- ✓ Silent Gen to Z Gen


Organisation and culture


- ✓ Becoming an organisation that values and fosters Emotional Intelligence
- ✓ Workplace Intelligence “the art of creating a better experience of work that drives tangible business results”
- ✓ Emotional Intelligence in recruitment and selection

WHO SHOULD ATTEND

This intuitive and essential course is designed for managers, team leaders, supervisors and all individuals with management responsibilities, whose success depends on managing people through clear communication and a cooperative attitude.

COURSE BOOKING

 +44 (0) 207 724 6007

 training@lmcuk.com

 www.lmcuk.com

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“A very good programme with highly experienced facilitators.”

Anthony Ajiri
NNPC, Nigeria